



SRI LANKA

2023 IFRC network annual report, Jan-Dec

20 August 2024

IN SUPPORT OF THE SRI LANKA RED CROSS SOCIETY



25

National Society branches



348

National Society local units



1,500

National Society volunteers



150

National Society staff

PEOPLE REACHED

Emergency Operations



500,000

Climate and environment



52,750

Disasters and crises



1,054,551

Health and wellbeing



334,493

Values, power and inclusion



742,301

Migration and displacement



8,982

FINANCIAL OVERVIEW

in Swiss francs (CHF)

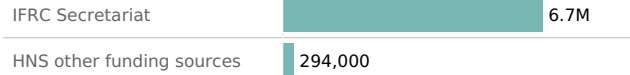
Country	Funding Requirement	29.2M
IFRC Secretariat	Emergency Operations Funding Requirement	28.0M
	Emergency Operations Funding	4.7M
	Emergency Operations Expenditure	4.3M
Longer-term	Funding Requirement	623,000
	Funding	239,000
	Expenditure	11,000
HNS other funding sources	Funding Requirement	577,000
	Funding	294,000

Sri Lanka Red Cross Society

Overview



Funding Sources

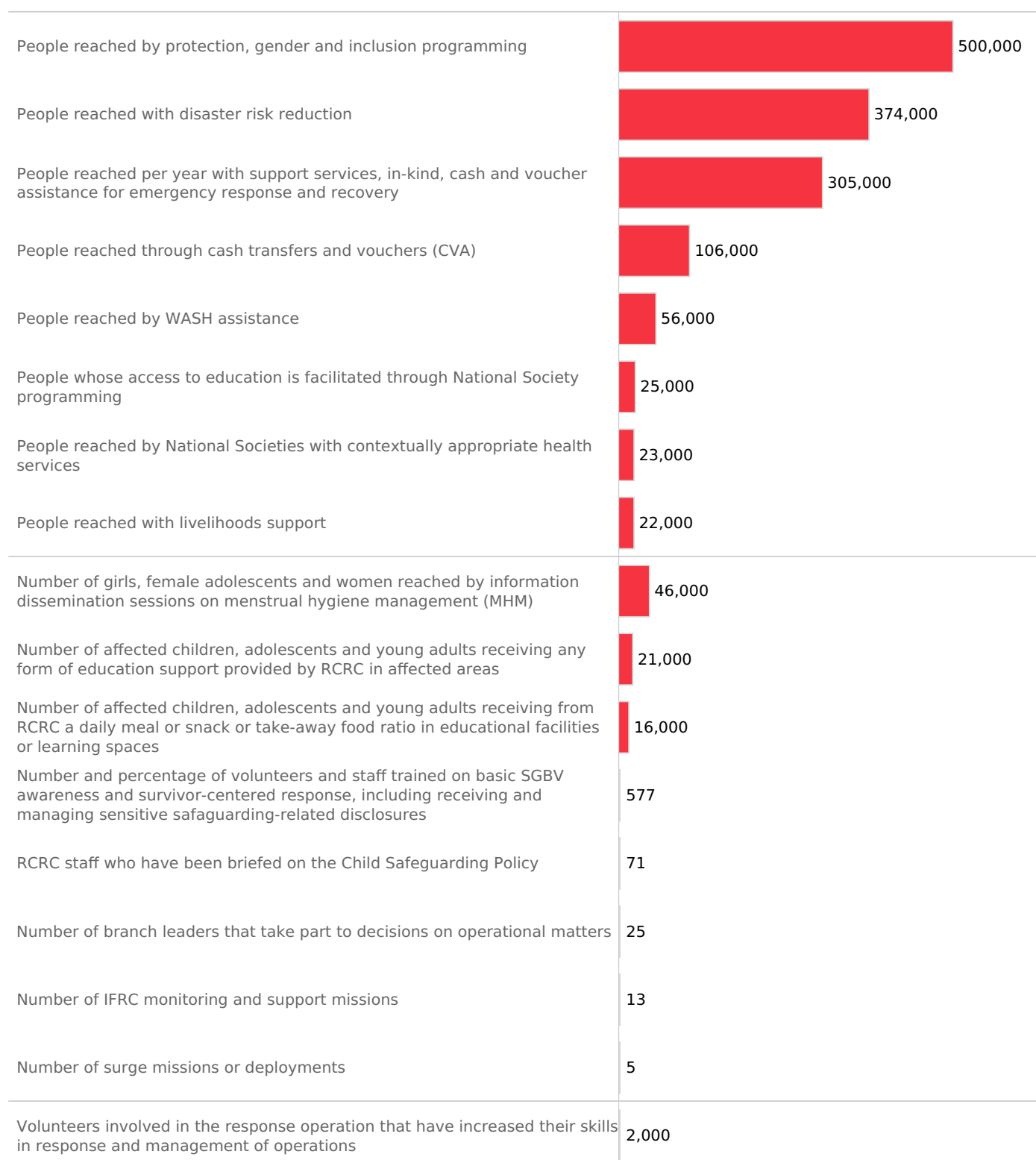


Appeal number **MAALK002**

In addition to: CHF 500,000 DREF Funding

ONGOING EMERGENCY INDICATORS

MDRLK014 / Complex Emergency Sri Lanka



STRATEGIC PRIORITIES

Climate and environment	People reached by climate-smart water and sanitation infrastructure and services in # countries	53,000
	People reached with activities to address rising climate risks	41,000
	Implementing nature-based solutions (including those with a particular focus on the planting of trees and mangroves)?	Yes
Disasters and crises	People reached with disaster risk reduction	1.1M
	People reached per year with support services, in-kind, cash and voucher assistance for emergency response and recovery	458,000
	People reached with epidemic preparedness, and health literacy information at community level	357,000
	People reached with livelihoods support	60,000
	People reached with shelter support	8,000
	Percentage of humanitarian assistance delivered using cash and vouchers	65%
Health and wellbeing	People reached by National Societies with contextually appropriate water, sanitation and hygiene services	334,000
	People reached by National Societies with contextually appropriate health services	91,000
	People donating blood	3,000
	People reached with psychosocial and mental health services	424
	People trained by National Societies in first aid	300
	Displaced persons, migrants and host communities in vulnerable situations who receive appropriate humanitarian assistance and protection services	104
Migration and displacement	Migrants and displaced persons reached with services for assistance and protection	9,000
	Data collection, research, analysis or other information management initiatives to better assist and protect people on the move?	Yes
	Advocacy, dialogues, educational or communication initiatives to change the legal, policy, or operational environment to better assist and protect people on the move?	Yes
Values, power and inclusion	People reached by protection, gender and inclusion programming	742,000
	People whose access to education is facilitated through National Society programming	32,000
	Is Community Engagement and Accountability integrated and institutionalized in the National Society policies, operations, and procedures (with clear benchmarks)?	Yes
	Percentage of people surveyed who report receiving useful and actionable information	80%

ENABLING FUNCTIONS

Strategic and operational coordination	Number of government led coordination platforms the National Society is part of	25
	Number of formal interagency/international coordination platforms the IFRC Network is part of	9
National Society development	Strategy for strengthening the auxiliary role developed or implemented	Yes
Accountability and agility	National Society is showing progress in digital transformation according to the digital maturity model outlined in IFRC Digital Transformation Strategy	Yes
	Functioning data management systems that inform decision making and support monitoring and reporting on the impact and evidence of the IFRC network's contributions	Yes

IFRC NETWORK SUPPORTED ACTIVITIES

National Society	Multilateral Support
American Red Cross	●
Australian Red Cross	●
Austrian Red Cross	●
British Red Cross	●
Canadian Red Cross Society	●
German Red Cross	●
Irish Red Cross Society	●
Italian Red Cross	●
Japanese Red Cross Society	●
Korean Red Cross	●
Monaco Red Cross	●
Netherlands Red Cross	●
Norwegian Red Cross	●
Red Cross Society of China	●
Swedish Red Cross	●

■ Supported

OVERALL PROGRESS

Context

Sri Lanka ranks 78th out of 193 countries on the Human Development Index with a value of 0.782, classifying it as having 'High Human Development.' However, after briefly achieving upper-middle-income status in 2019, the country was reclassified as lower-middle-income in 2020, with a gross national income per capita of USD 3,720.

Sri Lanka is grappling with a multifaceted crisis marked by severe economic challenges, including high inflation, a depreciating currency, food insecurity, fuel shortages and disruptions to essential services. The situation is aggravated by the failed transition to organic farming, leading to a sharp decline in domestic agricultural production. After experiencing a period of economic growth averaging 6.2 per cent from 2010 to 2016, the economy slowed down, contracting by 3.6 per cent in 2020 due to the COVID-19 pandemic. The subsequent global economic downturn, coupled with rising commodity prices, a weakened tourism sector and a fiscal deficit, further devalued the Sri Lankan Rupee.

Although civil unrest peaked in 2022, occasional protests and strikes continued in 2023 over issues like increased electricity costs and rising taxes. Despite some improvements, inflation remains high and foreign debt and foreign exchange reserves are at historic lows. Long-term consequences include job insecurity, child malnutrition, gaps in public healthcare and a significant increase in migration, particularly that of skilled workers. Additionally, Sri Lanka faces recurring natural hazards, including cyclones, monsoon rains, flooding, landslides and a growing dengue epidemic. In May 2023, the country was affected by Cyclone Mocha, which brought heavy rainfall and wind. Dengue cases tripled compared to the previous two years, with the western, southwestern and eastern provinces being the most affected.

Key achievements

Climate and environment

In 2023, the Sri Lanka Red Cross Society focused on climate resilience, agriculture and livelihood initiatives. It organized nine provincial workshops and assessed capacities for climate adaptation – these efforts serve to contribute towards Sri Lanka's National Adaptation Plan. The National Society also launched two projects: the 'Climate Resilient Integrated Water Management' project in Kurunegala district and the 'Ground Water Recharging for Disaster Preparedness' project. Additionally, it supported economic development and food security in the dry zone by establishing poultry production systems and training farmers and women entrepreneurs in seed production, food processing and business development in Kurunegala and Polonnaruwa districts.

Disasters and crises

In the reporting period, the Sri Lanka Red Cross Society advanced its disaster response and risk reduction efforts by collaborating with key agencies to disseminate early warning messages and reforming its response mechanisms. It improved disaster response capabilities through training, policy revisions and the development of a cash and voucher assistance (CVA) strategy. The National Society also provided essential in-kind support, such as dry rations and non-food relief items to communities affected by the economic crisis. Additionally, it took efforts to actively engage in national meetings, while exploring new financing and partnerships to further improve its disaster response.

Health and wellbeing

In 2023, the National Society launched 'Elixir', a medical donation matching platform that successfully facilitated over CHF 1.2 million in donations for medicines and medical equipment. It also implemented a 'Water, Sanitation and Hygiene in School' initiative, benefiting students with improved sanitation and hygiene facilities. Additionally, the Sri Lanka Red Cross Society conducted extensive dengue prevention campaigns and first aid training. It also addressed mental health by training volunteers in psychological first aid and launched a school-feeding programme that helped boost attendance and academic performance among the most vulnerable students.

Migration and displacement

The Sri Lanka Red Cross Society made significant progress in supporting migrants and displaced persons. It provided essential humanitarian assistance to displaced people from Rakhine state in Myanmar, including health services, shelter and [psychosocial support](#). Additionally, the National Society conducted a comprehensive migration and displacement needs assessment to better understand the challenges faced by migrants and to identify gaps in service provision. The National Society also facilitated pre-departure briefings for migrant workers and provided [Restoring Family Links](#) services.

Values, power and inclusion

For the period January 2023 to December 2023, the National Society integrated [protection, gender and inclusion](#) (PGI) into its disaster response operations, ensuring that education-related humanitarian needs were addressed. It distributed school packs in 25 districts, helping alleviate the financial burden on families during the economic downturn. Additionally, the National Society enhanced [community engagement and accountability](#) (CEA), prioritizing the inclusion of people with disabilities and ensuring community participation in decision-making processes.

IFRC NETWORK ACTION

ONGOING EMERGENCY RESPONSE

For real-time information on emergencies, see IFRC GO page [Sri Lanka](#)

NAME OF OPERATION	Sri Lanka: Complex Emergency
MDR-CODE	MDRLK014
DURATION	18 months (7 June 2022 to 31 December 2023)
FUNDING ALLOCATION	Through the IFRC Appeal: CHF 28 million
PEOPLE TARGETED	500,000
Link to Emergency Appeal	Sri Lanka: Complex Emergency
Link to Operational Strategy for DRC	Operational Strategy
Link to Operation Update	Operation Update No. 4

Sri Lanka's economic crisis, worsening since the COVID-19 pandemic began in March 2020, has been driven by declining foreign currency income, restrictions on essential imports and a ban on synthetic fertilizers, leading to food insecurity. This sparked protests, shortages and rising prices for essentials like food, fertilizer and fuel, along with power cuts and disrupted transport. In response, the IFRC launched an Emergency Appeal in June 2022 to support the Sri Lanka Red Cross Society.

Short description of the operational strategy

The Operational Strategy, developed in June 2022, aimed to assist 500,000 people in Sri Lanka across various sectors, including livelihoods, multi-purpose cash, health, water, sanitation and hygiene services and education. Following a needs assessment conducted by the Sri Lanka Red Cross Society and the IFRC in October 2022, several revisions were made to better address the current situation.

For the period [June 2022 to June 2023](#), the following support was provided:

Food security and livelihoods

Affected communities were supported with livelihoods restoration activities and dry ration packs. Nutritional food packs were provided to pregnant women and malnourished children.

Multi-purpose cash

Households were reached with food assistance and cash for basic needs.

Health and care

First aid and ambulance service were provided to affected communities along with access to emergency clinical health services as well as mental health and psychosocial support services. School children were provided with nutritious food as part of a school-feeding programme.

Water, sanitation and hygiene

Potable water was distributed. Sanitary products were distributed among female students. Cleaning drives and hygiene awareness campaigns were conducted.

The operational strategy integrated the cross-cutting approaches of **community engagement and accountability** (CEA) and **protection, gender and inclusion** (PGI), with the aim of recognizing and valuing all community members as equal partners, with their diverse needs shaping the response.

STRATEGIC PRIORITIES



Climate and environment

Communities and Red Cross and Red Crescent (RCRC) staff and volunteers undertake urgent action to adapt to the rising and evolving risks from the climate and environmental crises

Progress by the National Society against objectives

In 2023, the Sri Lanka Red Cross Society focused on addressing the root causes of vulnerability through various [Disaster Risk Reduction](#) (DRR) initiatives, particularly in climate resilience, agriculture and livelihoods. The National Society also contributed to Sri Lanka's National Adaptation Plan (NAP) through the NAP Readiness Support Project (NAPRSP), facilitating nine provincial workshops and assessing provincial capacities to implement climate adaptation measures.

IFRC network joint support

The IFRC supported the Sri Lanka Red Cross Society in forming partnerships with government agencies, universities, UN bodies and other organizations to enhance community resilience to climate and environmental crises.

IFRC Secretariat and National Societies adopt environmentally sustainable practices and contribute to climate change mitigation

Progress by the National Society against objectives

The Sri Lanka Red Cross Society launched its 'Climate Resilient Integrated Water Management' project to assist farmers in the Kurunegala district by improving irrigation, water infrastructure and climate-related [early warnings](#). The 'Ground Water Recharging for Disaster Preparedness' project aimed at introducing innovative methods for the restoration of groundwater and improvement of water quality in drought-prone areas. Additionally, the National Society implemented projects to support economic upliftment and food security for vulnerable farming communities in the dry zone by establishing poultry production systems. The Sri Lanka Red Cross Society also provided training to farmers and women entrepreneurs on seed production, food processing and business capacity in Kurunegala and Polonnaruwa districts.

IFRC network joint support

The IFRC supported the National Society in applying for and securing funding from the [Empress Shôken Fund](#) to implement the 'Ground Water Recharging for Disaster Preparedness' project.



Disasters and crises

For real-time information on emergencies, see IFRC GO page [Sri Lanka](#)

In 2023, the [IFRC Disaster Response Emergency Fund](#) (IFRC DREF) was approved for two separate emergencies.

1. Dengue outbreak and floods

NAME OF OPERATION	Sri Lanka – Dengue outbreak and floods
MDR-CODE	MDRLK017
DURATION	4 months (2 June 2023 to 31 October 2023)
FUNDING ALLOCATION	CHF 348,470
PEOPLE TARGETED	236,000 people
LATEST OPERATION UPDATE	Dengue outbreak and floods

The IFRC-DREF allocation of CHF 348,470 in June 2023 supported the Sri Lanka Red Cross Society in assisting 236,000 people affected by dengue outbreak and floods triggered by Cyclone Mocha. The National Society supported the targeted people over a four-month period with assistance including response and prevention efforts to minimize dengue cases, clean-up initiatives to eradicate breeding grounds and provision of water tanks to safe shelters and drinking water bottles to affected communities. Support also included multi-purpose monetary assistance and provision of essential household items such as mattresses, towels, bed sheets, sarongs and kaftans.

2. Sri Lanka flood 2023

NAME OF OPERATION	Sri Lanka flood 2023
MDR-CODE	MDRLK018
DURATION	9 months (19 October 2023 to 31 July 2023)
FUNDING ALLOCATION	CHF 798,854
PEOPLE TARGETED	99,750 people
LATEST OPERATION UPDATE	Sri Lanka flood 2023

The IFRC-DREF allocation of CHF 798,854 in October 2023 is supporting the Sri Lanka Red Cross Society in assisting 99,750 people affected by floods and landslides caused by heavy rainfall in the western, Sabaragamuwa and southern provinces of Sri Lanka. The National Society has been supporting the targeted people nine months with assistance such as the distribution of essential household items and mosquito nets. Multi-purpose cash grants were provided to communities whose income and livelihoods were severely affected by the flood. Other support included the provision of first-aid service and distribution of bottled water and hygiene kits.

Communities take action to increase their resilience to evolving and multiple shocks and hazards environmental crises

Progress by the National Society against objectives

The Sri Lanka Red Cross Society made significant progress in disaster risk reduction and response during the reporting period. It worked closely with the Meteorological Department, Disaster Management Centre and National Dengue Control Unit to receive and disseminate early warning messages to vulnerable communities, helping them take necessary precautions. The National Society began the process of reforming its national response mechanisms, including training the branch and national-level disaster response teams. It conducted camp management training for staff and volunteers to enhance their disaster response capabilities. It also worked on policy revisions on national response strategies, including response framework, relief manual and standard operating procedures for flood response.

IFRC network joint support

The IFRC supported the National Society with financial and technical assistance in conducting training for its staff and volunteers in disaster response.

People affected by crises and disasters have their needs met through access to assistance and support that is timely, adequate, flexible and strengthens their agency

Progress by the National Society against objectives

The National Society emphasized on cash and voucher assistance (CVA) as a dignified emergency response method and began the process of developing a comprehensive CVA operational strategy. It also provided in-kind assistance, distributing packs of dry rations to families affected by the economic crisis and supporting communities affected by various disasters with non-food relief items. Additionally, the Sri Lanka Red Cross Society ensured the integration of the cross-cutting approaches of community engagement and accountability, and protection, gender and inclusion in its emergency response to strengthen the agency of affected communities.

IFRC network joint support

The IFRC assisted the National Society in supporting individuals affected by the Sri Lankan economic crisis by launching a Complex Emergency Appeal. It also supported the Sri Lanka Red Cross Society through IFRC Disaster Response Emergency Fund (IFRC DREF), to respond to emergencies including extreme weather, population movements, the dengue outbreak and the monsoon floods.

National Societies respond effectively to the wide spectrum of evolving crises and disasters, and their auxiliary role in disaster risk management is well-defined and recognized

Progress by the National Society against objectives

The Sri Lanka Red Cross Society actively participated in national-level cluster meetings and working groups across various sectors to increase its involvement in national dialogue, information exchange, and networking, to its disaster response capabilities and define its auxiliary role. It also conducted rapid needs assessments to identify priority groups and their needs, ensuring that assistance reached the most vulnerable. It also explored new financing and partnership opportunities to expand its programmes.

IFRC network joint support

The IFRC provided the Sri Lanka Red Cross Society with technical and financial support in the implementation of its operations.



National Societies capitalize on their auxiliary role to ensure their position on relevant country-level public health strategy, advocacy, and policy platforms and mechanisms

Progress by the National Society against objectives

The Sri Lanka Red Cross Society, in collaboration with the Ministry of Health, launched Sri Lanka's first platform for matching medical donation funds, called Elixir. By June 30, 2023, Elixir had facilitated the donation of LKR 414,211,474 (CHF 1.2 million) worth of medicines and medical equipment to national hospitals and the Ministry of Health. The platform enhances resource efficiency and transparency by matching donations directly with specific needs. The National Society also worked closely with the National Dengue Control Unit, Medical Officers of the Health Department and Regional Director of Health Services to eliminate dengue mosquito breeding sites through door-to-door visits and educational campaigns.

IFRC network joint support

The IFRC supported the Sri Lanka Red Cross Society in forming partnerships with the Ministry of Health. It also provided the National Society with technical and financial assistance in the implementation of its interventions to eliminate dengue.

The health and wellbeing of communities are protected and improved through access to sustainable, affordable, appropriate, and quality health services across the life course

Progress by National Society against objectives

The Sri Lanka Red Cross Society reached people through first aid services conducted in 17 districts. Additionally, it also provided classroom-based first aid training and first aid instructor training. The National Society organized blood donation campaigns and donated the collected blood to blood banks. Additionally, the Sri Lanka Red Cross Society implemented a 'Water, Sanitation and Hygiene in School' initiative to address the lack of proper disposal facilities for masks, personal protective equipment and sanitary napkins in schools. It also conducted awareness campaigns focused on menstrual hygiene, environmental and personal hygiene and improved WASH facilities.

IFRC network joint support

The IFRC provided the Sri Lanka Red Cross Society with financial and technical assistance for the expansion of its first aid programme as well as its initiatives focused on water, sanitation and hygiene (WASH) services.

The health and dignity of communities in emergencies are maintained by providing access to appropriate health services



Sri Lanka Red Cross Society volunteers distributing sanitary napkins and holding information sessions for adolescent girls, in April 2023 (Photo: Sri Lanka Red Cross Society)

Progress by the National Society against objectives

In 2023, the Sri Lanka Red Cross Society provided essential first aid, conducted dengue prevention programmes and organized emergency medical camps for those in displacement centres. These medical camps, organized with the participation of professional doctors, provided crucial services to individuals affected by severe weather conditions, including those displaced, the elderly and those with chronic illnesses. To address mental health and psychosocial support (MHPSS) needs, the Sri Lanka Red Cross Society conducted training in psychological first aid for its staff and volunteers to equip them with active listening skills, emotional support techniques and cultural sensitivity. The training enabled them to provide urgent assistance to people in distress or trauma during emergencies. Additionally, the National Society focused on nutrition services, implementing food programmes for school children during the economic crisis. It started a feeding programme that provided eight meals per month to the most at-risk children, contributing to increased school enrollment and attendance, especially among underprivileged children.

IFRC network joint support

The IFRC supported the National Society in providing essential assistance and health services to communities during emergencies.



Migration and displacement

Migrants and displaced persons have access to humanitarian assistance and protection at key points along migratory routes as well access to durable solutions when appropriate

Progress by National Society against objectives

In 2023, the Sri Lanka Red Cross Society initiated a migration and displacement needs assessment to understand the humanitarian needs related to migration and displacement in Sri Lanka, identify service gaps and explore opportunities for collaboration. Following the assessment, it formed a technical working group committed to integrating migration and displacement into its strategies. Despite economic challenges and limited funding, the Sri Lanka Red Cross Society conducted pre-departure briefing sessions for migrant workers planning to work in Middle Eastern countries. It also provided tracing services, successfully closing four cases.

IFRC network joint support

The IFRC provided the National Society with technical assistance for conducting a needs assessment to gauge the migration and displacement needs in Sri Lanka.

National Societies can engage with migrants, displaced persons and host communities to more effectively assess, understand, and respond to their priority needs

Progress by the National Society against objectives

The Sri Lanka Red Cross Society continues to provide essential assistance to migrants from Rakhine, Myanmar, who arrived via Bangladesh in December 2022. These migrants received shelter, relief items, healthcare and mental health support. The National Society set up assistance points for Restoring Family Links services allowing the displaced people from Rakhine state to contact their families. Additionally, six medical camps were established for health checks.

IFRC network joint support

The IFRC supported the National Society in assisting migrants arriving from Rakhine through an IFRC DREF.

The ICRC supported the Sri Lanka Red Cross Society in the establishment of assistance points for Restoring Family Links services.



Values, power and inclusion

National Societies promote and support equitable access to quality education for all boys and girls affected by disaster, crisis or displacement

Progress by the National Society against objectives

The Sri Lanka Red Cross Society placed a strong emphasis on integrating protection, gender and inclusion into emergency operations, particularly addressing education-related humanitarian needs. During disaster responses, it collects and assesses data disaggregated by age, sex, disability and vulnerability status. In 2023, the National Society enhanced its community engagement and accountability approaches, ensuring that people with disabilities were included in decision-making processes and that their immediate needs were addressed. Feedback mechanisms were put in place to manage grievances, including issues related to sexual and gender-based violence, child protection and exploitation. In response to the economic crisis, the Sri Lanka Red Cross Society distributed school packs containing stationery, mathematical instruments and school bags to students across 25 districts, helping alleviate the financial burden on families.

IFRC network joint support

The IFRC supported the National Society in integrating the community engagement and accountability (CEA) and protection, gender and inclusion (PGI) approaches throughout its interventions.

To promote safety and inclusivity, the organization conducted 19 dissemination programs on humanitarian values, power and inclusion, reaching 639 participants, including children, the general public, volunteers and professionals. Additionally, they printed and distributed 25,000 leaflets in Sinhala and English to further raise awareness on these issues.

ENABLING LOCAL ACTORS



Strategic and operational coordination

IFRC membership coordination

IFRC membership coordination involves working with member National Societies to assess the humanitarian context, humanitarian situations and needs; agreeing on common priorities; jointly developing common strategies to address issues such as obtaining greater humanitarian access, acceptance and space; mobilizing funding and other resources; clarifying consistent public messaging; and monitoring progress. This also means ensuring that strategies and programmes in support of people in need, incorporate clarity of humanitarian action, links with development assistance and efforts to reinforce National Societies in their respective countries, including through their auxiliary role.

During the 2004 Tsunami operations, up to 23 participating National Societies were supporting the National Society and have now left the country after completing their projects. Participating National Societies currently providing remote support and assistance during emergency operations include **Red Cross Society of China, Kuwait Red Crescent Society, Singapore Red Cross Society** and **Turkish Red Crescent Society**.

Movement coordination

The Sri Lanka Red Cross Society ensures regular exchanges with the IFRC, the International Committee of the Red Cross and participating National Societies, for the alignment of support and action between Movement partners. In times of emergencies, closer coordination is organized. This is carried out in line with the Strengthening Movement Coordination and Cooperation (SMCC) principles, and the newly adopted Seville Agreement 2.0.

The ICRC supports the National Society with migration, restoring family links, humanitarian values, [safer access](#), first aid and the dissemination of International Humanitarian Law. In Sri Lanka, the ICRC helps people affected by the past conflict, including detainees, the families of missing persons and economically vulnerable households. The ICRC also works with ministries, armed forces, police and universities to promote international humanitarian law and international human rights law.

External coordination

The National Society has extensively collaborated with various ministries of the Sri Lankan government, particularly the Ministry of Health and the Ministry of Disaster Management. It is set to expand its intervention in climate-smart practices by partnering with the Ministry of Agriculture and supporting the government in implementing the National Adaptation Plan (NAP) for climate. The National Society maintains active and steadfast relationships with national and international partners in the public, non-governmental and corporate sectors.

The National Society takes part in Humanitarian Country Team (HCT) meetings, Inter-Sector Coordination Group (ISCG) Sri Lanka and Accountability to Affected Population (AAP) working groups.

The Sri Lanka Red Cross Society also maintains active and close partnerships with national and international partners in public, non-governmental and corporate sectors. It works closely with UN agencies and others such as ZOA, Oxfam and USAID in the country. The National Society works with Dettol, Manchee and Maliban at a national level, and international corporate partners such as Coca-Cola. It also works with media networks such as Hiru TV and the Independent Television Network.



National Society development

Progress by the National Society against objectives

The National Society worked on strengthening the capacity of its staff. Additionally, it evaluated the capacity of its branches. It also hired community mobilizers and volunteers for an improved response in emergency operations.

IFRC network joint support

The IFRC supported the National Society in evaluating the capacity of its branches.



Humanitarian diplomacy

Progress by the National Society against objectives

The Sri Lanka Red Cross Society worked to enhance its communications, delivering key messages about its humanitarian efforts. By improving the quality of photo and video content on Facebook and Twitter, the National Society boosted social media engagement, leading to better resource mobilization for humanitarian work.

IFRC network joint support

The IFRC supported the National Society in its communications efforts.



Accountability and agility (cross-cutting)

Progress by the National Society against objectives

In 2023, the Sri Lanka Red Cross Society revised its policies for [protection against sexual abuse and exploitation](#) (PSEA) and [child safeguarding](#). It also focused on digitizing records and archives in finance, assets, logistics, planning, budgeting and reporting to improve information management and support systems. Additionally, the National Society introduced Enterprise Resource Planning (ERP) for efficient and timely reporting, utilizing modules for procurement, inventory, fleet management, finance systems and budget variance reports, as well as programme information for

basic reporting. To complement the new finance system, it provided practical training to selected personnel, along with refresher courses in the finance manual, policies and procedures.

IFRC network joint support

The IFRC supported the National Society in its digital transformation efforts. It also provided technical assistance to the Sri Lanka Red Cross Society in training its staff in the use of the new finance system.



The International Federation of Red Cross and Red Crescent Societies (IFRC)

is the world's largest humanitarian network, with 191 National Red Cross and Red Crescent Societies and around 15 million volunteers. Our volunteers are present in communities before, during and after a crisis or disaster. We work in the most hard to reach and complex settings in the world, saving lives and promoting human dignity. We support communities to become stronger and more resilient places where people can live safe and healthy lives, and have opportunities to thrive.

DATA SCOPE AND LIMITATIONS

- **Missing data and breakdowns:** National Societies have diverse data collection systems and processes that may not align with the standardized indicators. Data may not be available for some indicators, for some National Societies. This may lead to inconsistencies across different reporting tools as well as potential under or over-estimation of the efforts led by all.
- **Reporting bias:** The data informing this Federation-wide overview is self-reported by each National Society (or its designated support entity) and which is the owner and gatekeeper, and responsible for accuracy and updating. IFRC tries to triangulate the data provided by the National Societies with previous data and other data in the public domain.

ADDITIONAL INFORMATION

- [IFRC Sri Lanka 2023 Financial Report](#)

Note: For emergencies for which a financial report is not yet available, see: [MDRLK017](#), [MDRLK018](#)

- [IFRC network country plans](#)
- [Subscribe for updates](#)
- [Live Disaster Response Emergency Fund \(DREF\) data](#)
- Operational information: [IFRC GO platform](#)
- National Society data: [IFRC Federation-wide Databank and Reporting System](#)
- [Evaluations database](#)

Contact information

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